

2023 COVID-19 PANDEMIC RESPONSE

Santa Barbara County
2-1-1
Get Connected. Get Answers.



**14,103 Presented
Calls and Text**



**Over 15k Webpage
Visits**

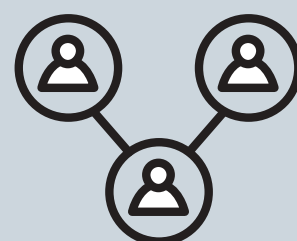
416

Information & Referral
COVID-19 Call & Text



522

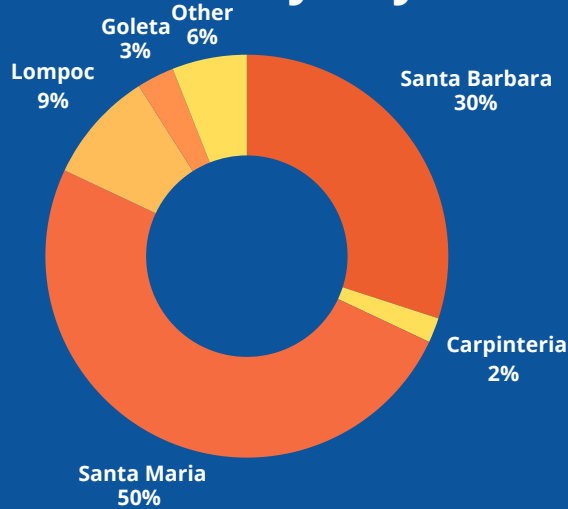
Resources provided
through a live call specialist



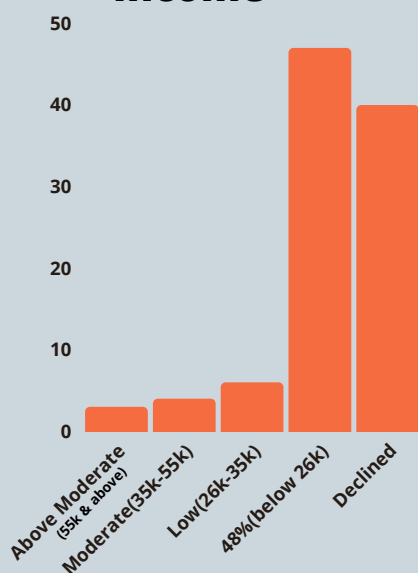
Monthly Breakdown



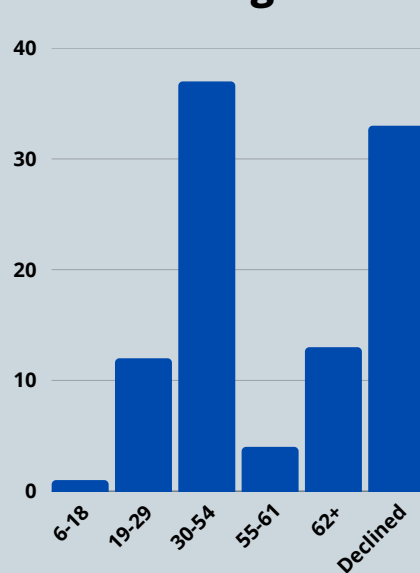
Calls by City



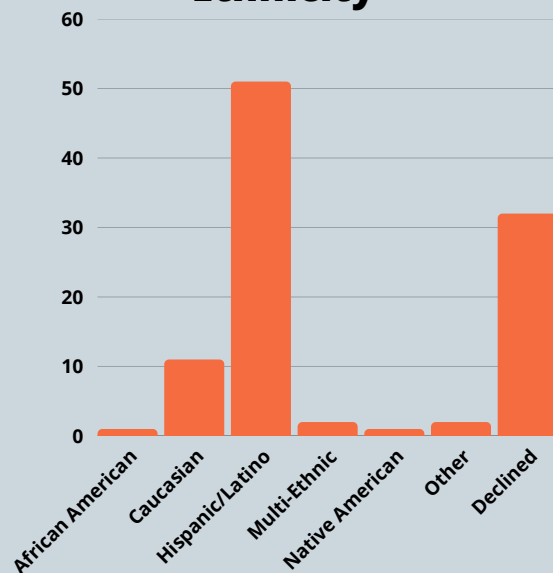
Income



Age



Ethnicity



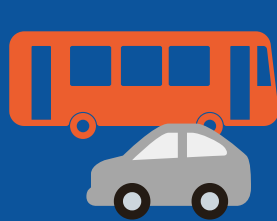
TOP 10 CALLER NEEDS

Housing



Utility Assistance

Transportation



Mental Health

Food/ Meals



Individual, Family & Community Support



Income Support/ Assistance

Health Care



Clothing/Personal & Household Needs



Legal, Public Safety Services

CALL 2-1-1 OR TEXT YOUR ZIPCODE TO 898-211 FOR HEALTH & HUMAN RESOURCES



2023 DATA REPORT

January - December

Information and Referrals



**14,103 Presented
Calls & Text**



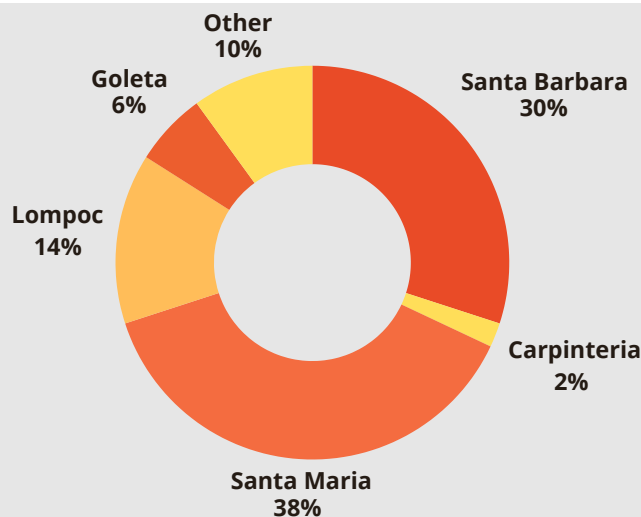
**Over 15k
Webpage Visits**

Information & Referral Calls By City

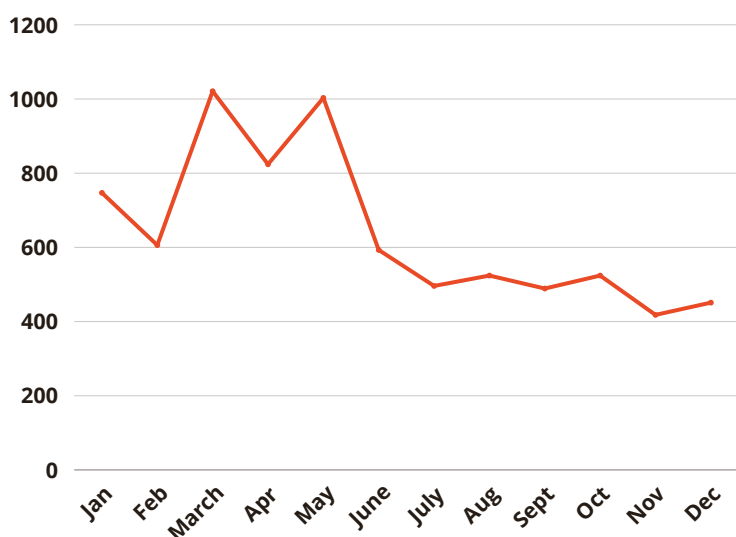
8,227

**Resources provided
through a live call specialist**

11,592



MONTHLY BREAKDOWN



CRISIS CALLS

**Mental
Health
161**

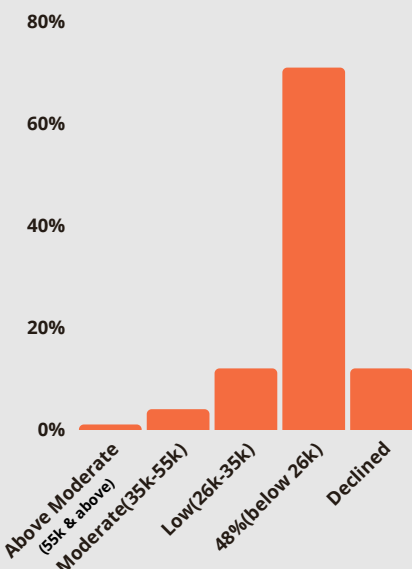
**Medical
19**

**Domestic
Violence
51**

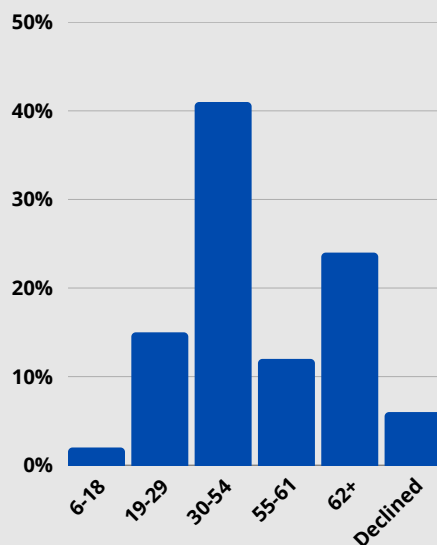
**6
Sexual
Assault**

CALLER DEMOGRAPHICS

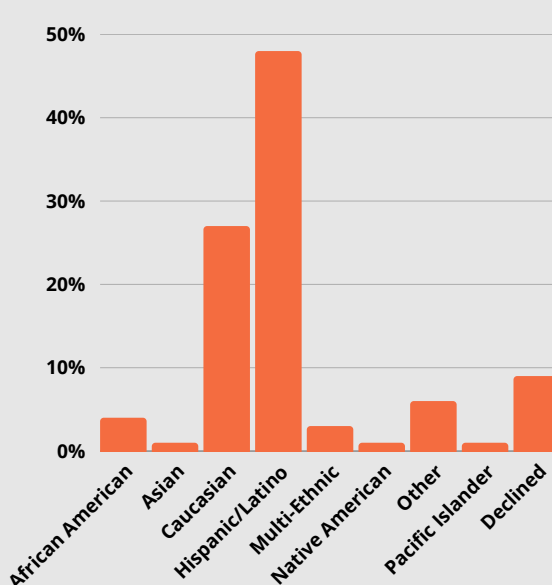
Income



Age



Ethnicity



TOP 10 CALLER NEEDS



1. Housing



2. Utility Assistance



3. Transportation



4. Mental Health



5. Food/ Meals



6. Legal, Public Safety Services



**7. Individual, Family & Community
Support**



8. Income Support/ Assistance



9. Health Care



**10. Clothing/Personal/ Household
Needs**

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HEALTH & HUMAN RESOURCES**