



Housing Transition Resource Guide

Your Next Steps

For more resources:
visit 211santabarbaracounty.org,
call 2-1-1, or scan the QR code below.



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Your New Start Begins Now

Losing your place to live can feel overwhelming. This list of resources can help. You can also call 2-1-1 or visit 211santabarbaracounty.org to find the services you need. Stay focused, take one step at a time, and you can successfully make a fresh start.

EMERGENCY RENT & UTILITY AID

Rent assistance programs can reduce your risk of eviction, or help you get into housing if eviction is already underway. Utility assistance programs can help you handle overdue bills.

Housing is Key

1-833-430-2122 • housing.ca.gov

Information for renters, landlords, and homeowners. Includes details on rental assistance for tenants and landlords, eviction protections, and foreclosure assistance for homeowners. Includes landlord-tenant guidebook in English and Spanish.

Emergency Rental & Utility Assistance

unitedwaysb.org/rent

Provides financial assistance for rent and utilities to eligible renters in Santa Barbara County who have lost income due to COVID-19. The program can provide back rent (even if you are no longer in the unit), future rent, and/or aid for aid for relocating to a new unit. Payments go the landlord or utility company, so payday loans or other private loans cannot be reimbursed.

Family Self-Sufficiency Program (FSS)

(805) 617-2897 • communifysb.org • fss@communifysb.org

Provides case management to help participants access affordable housing resources.

LIHEAP Program

(805) 617-2897 • www.communifysb.org • energynfo@communifysb.org

The Low-Income Home Energy Assistance (LIHEAP) Program can help those in need prevent utility disconnection, restore disconnected utilities, or get ahead on utility bills.

Arrearage Management Plan (AMP)

- So Cal Edison: <https://pages.email.sce.com/amp/>
- So Cal Gas: <https://bit.ly/ampgas>
- PG&E: <https://bit.ly/amp-pge>

Helps eligible low-income customers who are behind on their electricity or gas bills. Approved customers can qualify to have their past-due bills forgiven.

ONE-STOP SERVICES

Neighborhood Navigation Centers (NNCs)

sbact.org/homelessness

A neighborhood-based "one-stop shop" for homelessness resources and services. Providers include City Net, AmeriCorps, Home for Good, Doctors Without Walls,

Showers of Blessing, CARE 4 Paws, Adam's Angels, and Behavioral Wellness. NNCs are currently held:

- Tuesdays at Commuter Parking Lot, 400 W. Carrillo St., Santa Barbara, 10am-1pm
- Thursdays at Alameda Park, 1400 Santa Barbara St., Santa Barbara, 4pm-7pm (meal at 6:30pm)

NNCs also host Reunification Hubs that can provide financial resources for people to connect with family or friends out of town, or new housing and job opportunities outside the region.

SHELTER & HOUSING

In Santa Barbara County, certain agencies are designated as *coordinated entry points* for people facing homelessness. Starting with them can help you efficiently get the help you need. In South County, the entry point is PATH (or New Beginnings for veterans or people staying in a vehicle, or CityNet for NNCs/outreach). In North County, the entry point is Good Samaritan.

PATH - Santa Barbara

816 Cacique St., Santa Barbara • (805) 979-8706 • epath.org

Offers interim housing for people experiencing homelessness; housing navigation; and rapid re-housing services including short-term rental aid, supportive services, and case management.

New Beginnings Safe Parking Program

324 E. Carrillo St. #C, Santa Barbara • (805) 963-7777 • (805) 845-8492 •

sbnbcc.org/safe-parking • croach@sbnbcc.org

Provides safe overnight parking to those living in a vehicle, with parking lots in Santa Barbara, Goleta, and unincorporated areas. License, registration, and insurance required. Rapid re-housing and other housing services also available.

New Beginnings Veterans Program (SSVF)

New Beginnings Counseling Center: (805) 963-7777 x107 • sbnbcc.org/veterans-program

The Supportive Services for Veteran Families (SSVF) program helps veterans attain housing stability through short-term case management and financial aid. Serves those already homeless, and those in danger of losing their housing.

Good Samaritan Emergency Shelter

- Santa Maria: 401-C W. Morrison Ave., (805) 736-0357 x207
- Lompoc: 2025 Sweeney Rd., (805) 735-4390
- goodsamaritanshelter.org

(Also known as Bridge House.) Offers overnight shelter, case management, laundry facilities, hot meals, and mental health services. Call between 8:30 and 5:00 to set up an intake appointment.

Good Samaritan Family Shelter

- Santa Maria: 401-C W. Morrison Ave., (805) 736-0357 x207
- Lompoc: 113 South M St., (805) 621-6705
- goodsamaritanshelter.org

(Also known as Mark's House.) Transitional shelters where a family can stay together while addressing the causes of homelessness, working with a case manager to transition to independent living.

Transition House Family Shelter

425 E. Cota St., Santa Barbara • (805) 966-9668 • transitionhouse.com

Provides housing, food, and case management for families. Three-stage program offers up to 120 days of emergency shelter, followed by transitional and longer term housing opportunities. Infant care and adult skills classes on site. Vaccination required.

Domestic Violence Solutions

- Santa Barbara: (805) 964-5245
- Lompoc: (805) 736-0965
- Santa Maria: (805) 925-2160
- dvsolutions.org/get-help

Victims of domestic violence and their children may stay in a confidential emergency shelter for up to 45 days, receiving counseling, food, clothing, advocacy, and referrals. The Housing First program offers temporary financial aid, case management, and training to prepare families to re-enter the housing market.

Santa Barbara Rescue Mission

535 E. Yanonali St., Santa Barbara • (805) 966-1316 • sbrm.org

Offers hot meals, showers, and overnight accommodation seven days a week. See website for schedule. Recovery and sober living services also available.

Salvation Army Hospitality House

423 Chapala St., Santa Barbara • (805) 962-6281 • sbhh.salvationarmy.org

For adults age 18+. Transitional Center helps single homeless adults become self-sufficient by obtaining income and housing. Residential Treatment & Withdrawal Management program helps adults with substance abuse disorder attain & maintain sobriety. Veterans services available (extension 115).

Countywide Freedom Warming Centers

Hotline: (805) 324-2372 • usb.org/justice/fwc

Open during extreme weather in Lompoc, Santa Maria, Isla Vista, Goleta, Carpinteria and Santa Barbara. Call the hotline for information on activated shelters.

MAIL SERVICES

U.S. Postal Service

There are several options to redirect your mail. Visit your local post office or usps.com for more details.

- A temporary or permanent Change of Address lets you have mail sent to a new location, like a friend or relative's house or the place you're staying.
- General Delivery (available for up to 30 days) lets you receive mail at the Post Office and pick it up with your ID.
- A P.O. Box lets you receive mail at the Post Office and pick it up with your key. There is usually a monthly fee (a no-fee P.O. Box may be available in certain situations).

MORE RESOURCES >>>

PET SERVICES

Santa Barbara County Animal Services

- Goleta: 5473 Overpass Rd., (805) 681-5285
- Lompoc: 1501 W. Central Ave., (805) 737-7755
- Santa Maria: 548 W. Foster Rd., (805) 934-6119
- countyofsb.org/phd/animal/home.sbc

Animal Services will receive any pets taken from the property. Owners can also surrender pets to Animal Services. Boarding is not available.

LEGAL SERVICES

California Rural Legal Assistance

2050 S. Broadway #G, Santa Maria • (805) 922-4564 • crla.org

Provides free civil legal services to low-income residents. Focus on housing, labor, education, health, and rural needs. Currently accepting phone calls only.

Legal Aid Foundation

- Santa Barbara: 301 E. Canon Perdido, (805) 963-6754
- Lompoc: 604 E. Ocean Ave., Suite B, (805) 736-6582
- Santa Maria: 201 S. Miller St. #209, (805) 922-9909
- lafsb.org

Offers civil legal services to low-income and vulnerable residents, including legal information and advice, help with preparation of legal documents, and representation in court proceedings.

Legal Resource Centers

- Santa Barbara: 1100 Anacapa St., (805) 568-3303
- Lompoc: 115 Civic Center Plaza, (805) 568-3303
- Santa Maria: 312 E. Cook St., (805) 691-2457
- Web: sbcourts.org/sh/irc
- Email: LRCHelp@lafsb.org

Offers assistance in completing legal and court documents for various civil matters and infractions, and in properly presenting your case to the court. Offers remote services by email.

FOOD & GROCERIES

Foodbank

(805) 967-5741 • foodbanksbc.org

Distributes groceries and meals at sites countywide. See website for locations, dates, and times. Also offers senior meal delivery, and help applying for CalFresh.

CalFresh

(866) 404-4007 • getcalfresh.org

CalFresh helps eligible low-income households buy groceries, with monthly benefits paid on a debit card that works at most grocery stores and convenience stores, and some farmers markets.

Food for Angels

781 Embarcadero del Mar, Isla Vista • (805) 588-2681

Food is distributed on the first and third Monday of each month, from 4pm to 6pm.

SHOWERS

Cabrillo Pavilion

1118 Cabrillo Blvd., Santa Barbara • (805) 897-1983

Open Monday-Friday, 8am-5pm. Shower costs: \$4 a day, \$34 for 10 visits, or \$52 for an unlimited monthly pass. Senior discount available.

Showers of Blessing

showersofblessingiv.org/locations

Free mobile shower trailer serving South County. Current times & locations (see website for updates):

- Mondays and Fridays in Isla Vista: St. Michael's Church, 6586 Picasso, 1pm-3pm (snacks provided)
- Tuesdays in Santa Barbara: Commuter Lot, 400 W. Carrillo, 10am-1pm (snacks provided)
- Thursdays in Goleta: St. Athanasius Church, 300 Sumida Gardens Ln., 10am-1pm (snacks provided)
- Thursdays in Santa Barbara: Unity Church, 227 E. Arrellaga, 3pm-6pm (meals served in Alameda Park)

LAUNDRY

Loads of Love / Laundry Love

(805) 897-1983, loadsoflove.org

(805) 938-1264, laundrylove.org

Free laundry events (including use of two washers, dryers, and soap) for those who qualify (homeless, low-income, or food-insecure). Please arrive on time.

- Launderland, 310 N. Milpas St., Santa Barbara: last Tues. of the month at 11am
- IV Laundromat, 948 Embarcadero del Norte, Isla Vista: last Tues. of the month at 5pm
- Morning Star / Lucky Laundry, 809 N. Broadway, Santa Maria: every Tues. from 8am-noon
- Laundry Room, 1715 S. Broadway, Santa Maria: last Thurs. of the month from 9am-noon

CASH AID & JOB SERVICES

County Dept. of Social Services (DSS)

- Santa Barbara: 234 Camino del Remedio, (805) 681-4401
- Lompoc: 1100 W. Laurel Ave., (805) 737-7080
- Santa Maria (CalWORKS/Welfare to Work only): 1444 S. Broadway, (805) 614-1300
- Santa Maria (all other programs): 2125 S. Centerpointe Parkway, (805) 346-7355
- countyofsb.org/dss

The CalWORKS program offers temporary assistance to families in need. Through its companion Welfare to Work program, parents can get help finding work, child care, and work training or short-term education, and can get services to overcome barriers such as domestic violence or substance abuse.

The General Relief program offers small short-term loans to very low-income adults without children (repaid by work projects, or by deductions from future disability benefits if eligible).

DSS also helps qualifying households obtain health coverage (Medi-Cal & Covered California) and food aid (CalFresh).

America's Job Centers of California

- Santa Barbara: 130 E. Ortega St., (805) 568-1296
- Santa Maria: 1410 S. Broadway, (805) 614-1550
- sbcdwb.org/job-seekers-services.wdb

Offers computer access, help in finding and preparing for a job, and information on job training and other services.

COUNSELING & MENTAL HEALTH

Dept. of Behavioral Wellness (BeWell)

countyofsb.org/behavioral-wellness/obtain-services.sbc

Resources are available countywide from BeWell; neighborhood, community, and tribal clinics; and other agencies and nonprofits. To get help for yourself or someone else who is experiencing a mental health (or substance abuse) crisis:

- If anyone is in immediate danger, call 911.
- If the person has private insurance, call the health plan for a referral to a covered mental health provider.
- Call the 24-hour toll-free BeWell access line: 1 (888) 868-1649.

TRANSPORTATION

Traffic Solutions

trafficsolutions.org • (805) 686-0295

Website with resources to help you get around without a car. Provides links to information on local city buses, commuter buses, dial-a-ride buses, courtesy shuttles, vanpools, carpools, and trains. Offers bicycle maps.

Greyhound

- Santa Barbara: 224 Chapala St., (805) 965-7551
- Santa Maria: 755 W Cypress St., (805) 925-8841
- greyhound.com

Intercity bus service. Can be a low-cost way to travel to stay with family or friends.

COMPUTER & WI-FI ACCESS

Public Library

The library offers free wi-fi, a place to charge your phone, and computers you can use to check your email, look for work etc. Locations include:

- Downtown Santa Barbara: 40 E. Anacapa St., (805) 962-7653
- Eastside Santa Barbara: 1102 E. Montecito St., (805) 963-3727
- Montecito: 1469 E. Valley Rd., (805) 969-5063
- Carpinteria: 5141 Carpinteria Ave., (805) 684-4314
- Goleta: 500 N. Fairview Ave., (805) 964-7878
- Buellton: 140 West Highway 246, (805) 688-3115
- Solvang: 1745 Mission Dr., (805) 688-4214
- Santa Maria: 421 S. McClelland St, (805) 925-0994 x2322

Free Wi-Fi Map

Visit wifimap.io, type your location, and get a list of free wi-fi hotspots near you (330 in Santa Barbara alone).

OTHER SERVICES

National Call Center for Homeless Veterans

(877) 424-3838 • va.gov/homeless/nationalcallcenter

Veterans who are homeless or at risk of homelessness—and their family members, friends and supporters—can call or chat online confidentially with trained counselors, 24/7. A trained VA staff member asks questions to find out what you need; then you're connected to the nearest VA staff person who can help.

County Public Health Dept. (COVID-19 Testing & Vaccination)

publichealthsb.org

Information on free vaccine and testing clinics countywide.

Central Coast Area Agency on Aging

1-800-510-2020 or (805) 928-2552 •

centralcoastseiors.org

Information and referral services for seniors.

Find Recovery (Substance Abuse)

findrecovery.com

Searchable website of resources to overcome drug or alcohol addiction, including AA Meetings, NA Meetings, Al-Anon Meetings, Treatment Facilities, and MAT (Medication Assisted Treatment) providers.

Santa Ynez Valley People Helping People

545 N. Alisal Rd., Solvang • (805) 686-0295 • syvphp.org

Helps Mid-County households with emergency and basic needs, and comprehensive integrated family and individual support services. Family Advocates provide a single point of contact to receive any of PHP's programs and services.

Catholic Charities

- Santa Barbara: 609 E. Haley St., (805) 965-7045
- Lompoc: 325 N. Second St., (805) 736-6226
- Santa Maria: 607 W. Main St., (805) 922-2059
- catholiccharities-sbc.org

Provides thrift store donations and vouchers, food distribution, emergency financial assistance, pet services, client resource management, and medical treatment referrals.

Pay it Forward Thrifts and Gifts

205 Ocean Ave., Lompoc • (805) 741-7372

Provides free basic needs such as food, blankets, and personal hygiene supplies.

This pamphlet is provided by the collective efforts of Santa Barbara County government agencies and nonprofits. Last updated 10-21-21. To provide updates or corrections, email 211sbco@comunity.org.